

HEFT EXPERIANCE WITH IBDQIP



Introduction

The Heart of England NHS Foundation Trust is one of the largest in England, with over 1,200 beds and serves over a million people throughout north and east Birmingham and surrounding areas. It has three sites: Birmingham Heartlands, Good Hope Hospital and Solihull Hospital. Good Hope Hospital merged with the Trust in 2007.

Together the 3 hospitals serve approximately 1 million people with an estimated 4000 patients suffering from IBD (1:250 C&C UK)

10 + GASTRO CONSULTANTS
8 COLO- RECTAL SURGEONS
2.6 IBD CNS



IBD GLOBAL RATING SCORE QUALITY IMPROVEMENT

2011-2015

DATA ENTERED ON THE 2 INPT SITES
BHH/SOL & GH

Comparison of IBDQIP scores for two services within Heart of England NHS Foundation Trust in 2011

Domain	Question	Heartlands and Solihull Hospital	Good Hope Hospital
Patient experience	Information on the IBD service	C	B
	Rapid access to specialist advice	A	A
	Provision of information and supporting patients to exercise choice between treatments	B	D
	Involvement of patients in service improvement	D	D
	Education of patients	A	A
	Information and support for patient organisations	D	C
Clinical quality	The IBD team	C	C
	Inpatient monitoring	A	B
	Mental health services	D	D
	Sexual and reproductive health	B	D
	Multidisciplinary working	A	C
	Access to nutritional support and therapy	A	D
	Arrangements for use of immunosuppressives	C	C
	Surgery for IBD	D	A
	Inpatient facilities	D	B
	Access to diagnostic services	D	D
Organisation and choice of care	Inpatient care	C	D
	Referral of suspected IBD patients	B	D
	Supporting patients to exercise choice between care strategies for outpatient management	D	D
	Outpatient care	C	B
	Traditional care	D	D
	Arrangements for shared care	B	A
Research, education and audit	Register of patients under the care of the IBD service	C	C
	Participation in audit	C	C
	Training and education	C	C
	Research	B	C
	Service development	D	A

■ Excellent/outward looking
 ■ Good/proactive
 ■ Basic/reactive
 ■ Inadequate/minimal achievement

WHAT DID THESE RESULTS SHOW ?

The merger of sites had left us with very different means of service delivery.

We agreed that patients should be provided with high quality and equal Care, what ever part of the trust they attended.

Using IBDQIP it has given us a tool to measure services and highlight any differences and failings between sites.

After having completed the data on both sites we had a trust IBD Joint meeting

And discussed the differences and set action plans to bridge the gaps and improve services for all patients in HEFT.

Action plan from 2011 results

Good Hope joined Heartlands/Sol at BCH doing a Trust transition clinic 4-5 times per year

A trust shared care agreement was developed for use in primary Care for patients On immunosuppressant's

Nutritional support was extended across to Good hope , as previously it had only Been established on the BHH/Sol sites

A trial of daily Gastro ward rounds and urgent referrals for patients attending the emergency departments was extended from Heartlands to cover all sites enabling Improved appropriate patient flow to specialist Gastro beds.

Develop IBD data base across sites

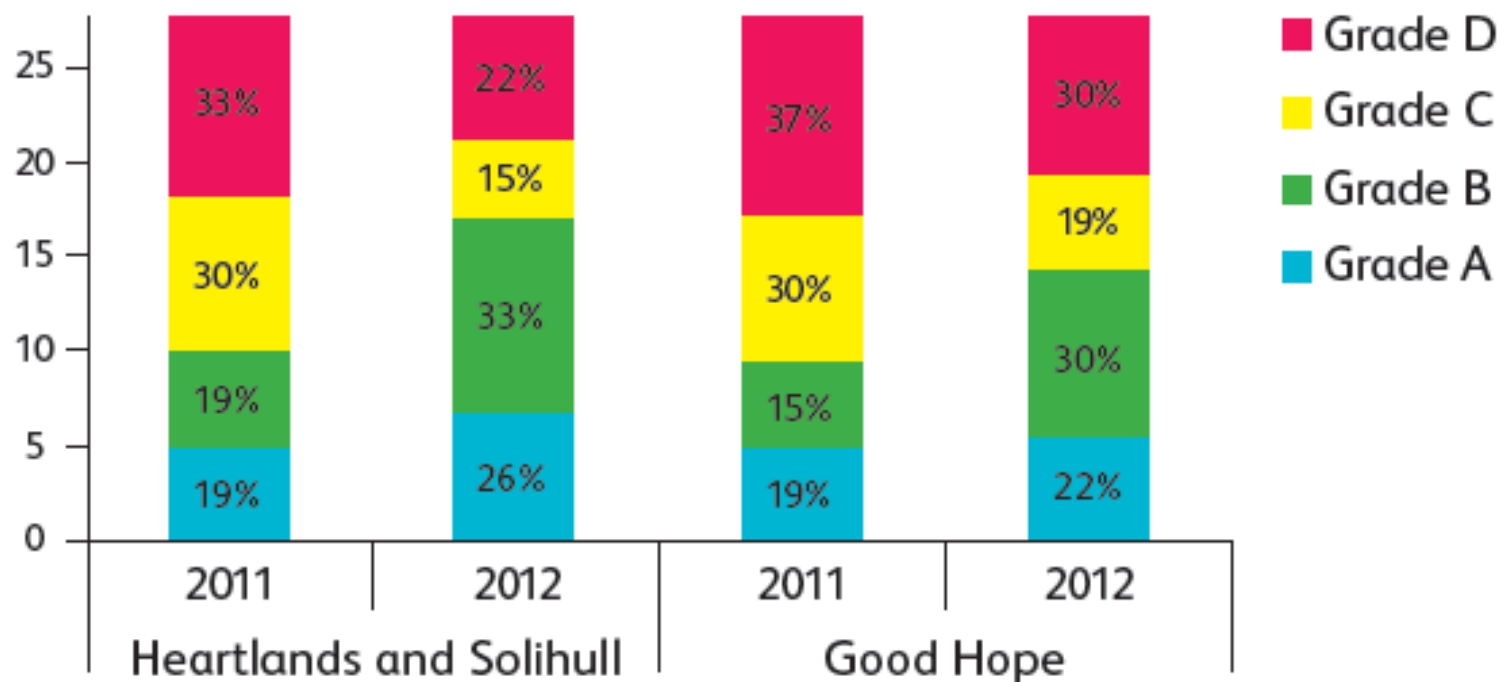
Encourage use of pouch registry

Comparison of IBDQIP scores for two services within Heart of England NHS Foundation Trust in 2012

Domain	Question	Heartlands and Solihull Hospital	Good Hope Hospital
Patient experience	Information on the IBD service	C	A
	Rapid access to specialist advice	A	A
	Provision of information and supporting patients to exercise choice between treatments	B	B
	Involvement of patients in service improvement	D	D
	Education of patients	B	A
	Information and support for patient organisations	A	A
Clinical quality	The IBD team	B	C
	Inpatient monitoring	A	A
	Mental health services	D	D
	Sexual and reproductive health	A	C
	Multidisciplinary working	A	B
	Access to nutritional support and therapy	A	C
	Arrangements for use of immunosuppressives	B	D
	Surgery for IBD	B	D
	Inpatient facilities	D	A
	Access to diagnostic services	D	D
Organisation and choice of care	Inpatient care	B	B
	Referral of suspected IBD patients	B	B
	Supporting patients to exercise choice between care strategies for outpatient management	D	D
	Outpatient care	D	B
	Traditional care	C	D
	Arrangements for shared care	B	B
Research, education and audit	Register of patients under the care of the IBD service	C	C
	Participation in audit	C	B
	Training and education	B	C
	Research	B	B
	Service development	A	D

One year on

% of grades A to D received by Heartlands and Solihull Hospital and Good Hope 2011 and 2012
(Total possible grades = 27)



HEARTLANDS/SOLIHULL 2013 DATA

Patient Experience					
Education (A)	Patient Orgs (A)	Information (A)	Patient Involve (A)	Choice (A)	Rapid access (A)
B	A	C	D	B	C

Clinical Quality									
Diagnostic (A)	Nutrition support(A)	ImmunoS (A)	Inpatient fac (A)	Monitoring (A)	Mental health (A)	MultiD working (A)	Sexual health (A)	Surgery (A)	IBD team (A)
D	A	D	D	A	D	C	A	B	D

Organisation and Choice of Care						
Shared Care (A)	Transitional care(A)	Inpatient care (A)	Outpatient care (A)	Referral (A)	Outpatient Choice(A)	Transitional care(A)
B	A	B	D	B	D	No Score

Research, Education and Audit				
Audit (A)	Register (A)	Research (A)	Development (A)	Training (A)
C	A	B	A	B

Heartlands Hospital Census Date: 01/Mar/2013



QIP WEB TOOL DATA RESULTS 2014

Birmingham Heartlands Hospital And Solihull Hospital Combined (Adult)						Round 4		Adult Services		Export to Word	
Patient experience											
Education of patients		Info. on support		Info on IBD serv.		Serv. improvement		Patient choice		Rapid access	
A		A		A		D		A		A	
Clinical quality											
Access to diagnostic services	Nutrition support	Immunosuppressives	Inpatient care	Inpatient facilities	Inpatient monitoring	Mental health services	Multidisciplinary working	Sexual and reproductive health	Surgery for IBD	The IBD team	
D	A	A	A	C	A	B	B	A	C	C	
Organisation and choice of care											
Paeds care in Adult serv.		Choice of outpatient mgt.		IBD Patient Referral		Supporting patients to exercise choice between care strategies for outpatient management (A)		Transitional care			
D		D		B		C		A			
Research, education and audit											
Audit participation		Register of patients		Research		Service development		Training and education			
A		A		A		A		B			

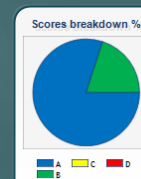
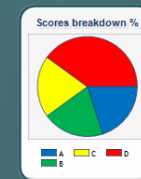
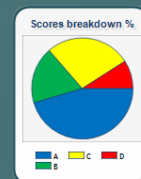
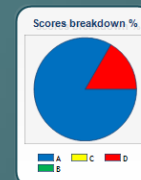
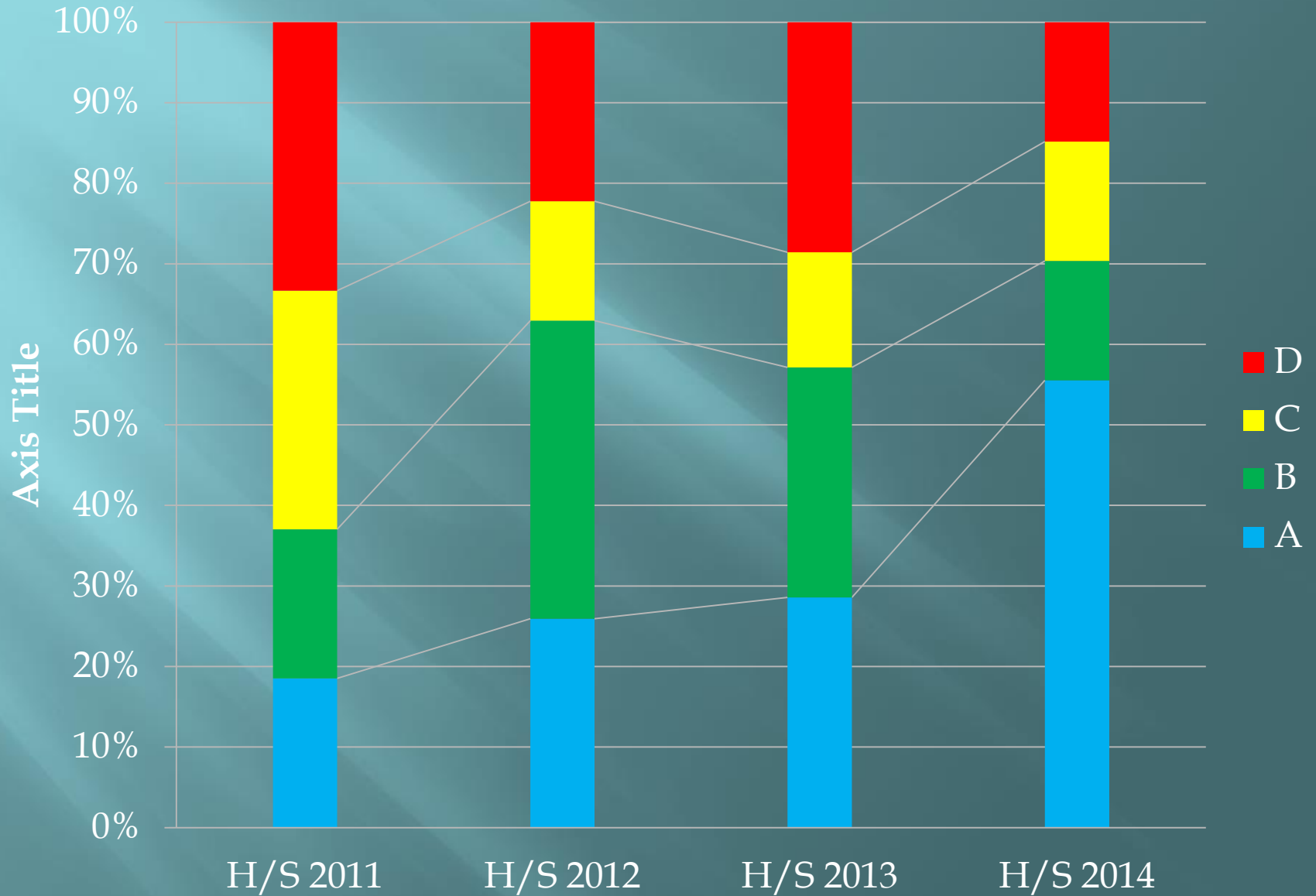


Chart Title



CURRENT ACTION PLANS



CONTINUE TO WORK CLOSELY TOGETHER AS ONE TRUST
DEVELOP PSYCHOLOGICAL PATHWAYS
INCREASE THE NUMBERS OF CNS ACROSS TRUST TO KEEP UP WITH DEMAND
PROCESS OF RESTRUCTURING SURGICAL FACILITIES ACROSS THE TRUST-
(BRINGING THE BEST OF THE FACILITIES AND EXPERTISE TOGETHER ETC)

ANY QUESTIONS ??

