

Appendix A – example agenda

Agenda: IBD audit workshop Birmingham

Objectives:

To facilitate IBD teams to:

- 1 reflect on your own service, using your own audit data to identify areas for change
- 2 network with colleagues to share expertise and examples of best practice
- 3 leave the workshop with an action plan to implement and evaluate improvement in your IBD service.

Friday 6 March 2015	
1.30–2.00pm	Registration and refreshments (buffet lunch) – networking and introductions
2.00pm	<p>Welcome and introduction to the workshop</p> <p>Chair: Dr Tariq Iqbal, consultant gastroenterologist, Queen Elizabeth Hospital Birmingham</p> <p>Lead: Dr Ian Shaw, consultant gastroenterologist, Gloucester Royal Hospital and clinical director, IBD programme</p>
2.25pm	<p>A patient perspective</p> <p>Patient representative: Ms Denise Cann</p>
2.35pm	<p>Local clinical stories: using participation in the IBD programme to drive improvement</p> <p>1 Ms Diane Hall, Heartlands and Solihull Hospitals</p> <p>2 Dr Matthew Brookes, consultant gastroenterologist, New Cross Hospital</p>
2.55pm	<p>A summary of key regional and national results</p> <p>Lead: Dr Ian Shaw</p>
3.10pm	<p>IBD commissioning: achieving consensus for a proactive approach in the West Midlands</p> <p>Dr Naveen Sharma, consultant gastroenterologist, Heartlands Hospital</p>
3.35pm	<p>Identifying three key priorities for change in your IBD service</p> <p>All attendees</p>
3.50pm	<p>Sharing your key priorities and learning from others</p> <p>All attendees</p>
4.00–4.25pm	Comfort break and refreshments
4.25pm	<p>Taking steps to implement improvement: quality improvement and action planning</p> <p>Lead: Dr Ian Shaw</p>
4.40pm	<p>Working with your IBD team to develop your action plan</p> <p>All attendees</p>
5.00pm	<p>Feedback of action plans, sharing of best practice, discussion and questions</p> <p>All attendees</p>
5.40pm	<p>Plans for activity after the workshop and concluding remarks</p> <p>Chair: Dr Tariq Iqbal</p> <p>Lead: Dr Ian Shaw</p>
6.00–6.30pm	Networking and any further questions – refreshments available