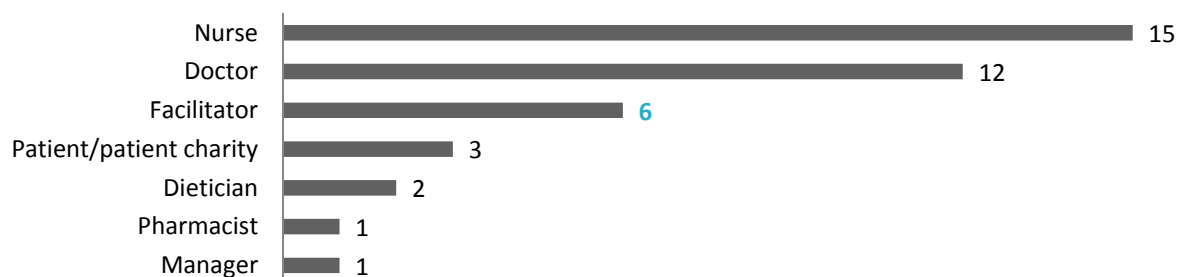


Appendix C – breakdown of individual workshops

Birmingham – 6 March 2015

Attendees

From 37 registrations, 34 delegates attended on the day (facilitators not included). The attendees comprised:



Evaluation

28/34 attendees completed an evaluation form at the end of the workshop. The form asked the attendees to rate the content of the workshop:

	Strongly agree	Agree	Disagree	Strongly disagree
This programme was interesting and relevant to me as a professional	11	17	0	0
The programme matched my expectations	10	15	2	0

When asked if they would attend a similar event in the future:

22 responded yes

1 responded no

5 did not respond.

The attendees were asked what they felt the three best aspects of the workshop were; the three most common responses were:

- 1 networking
- 2 the acknowledgement that most trusts are dealing with similar issues; the appreciation of common themes / problems / successes
- 3 action planning.

Action plans

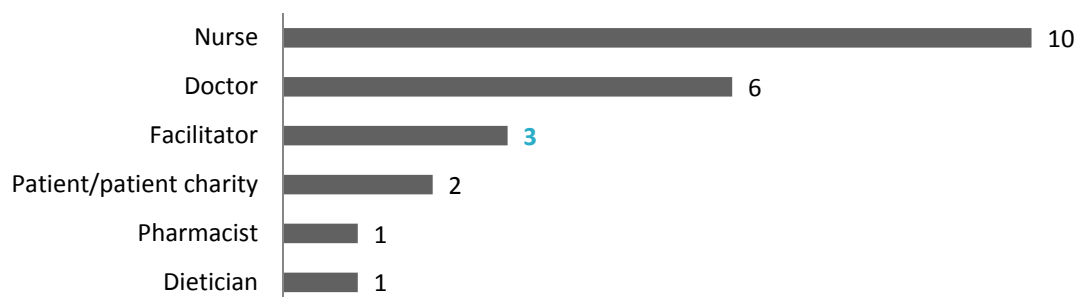
Of the 13 trusts present at the workshop, nine completed action plans. There were 17 action points completed in total. The actions were grouped into themes:

Action plan theme	Number of actions
Patient pathways – biologics / diagnostics / protocol	6
IBD Registry / database	3
Access to care	2
Dietetic support	1
IBD nurse	1
Patient panel	1
Patient education	1
Psychological support	1
Transition	1

Darlington – 20 March 2015

Attendees

From 24 registrations, 20 delegates attended on the day. The attendees comprised:



Evaluation

18/20 attendees completed an evaluation form at the end of the workshop. The form asked the attendees to rate the content of the workshop:

	Strongly agree	Agree	Disagree	Strongly disagree
This programme was interesting and relevant to me as a professional	13	5	0	0
The programme matched my expectations	14	4	0	0

When asked if they would attend a similar event in the future:

18 responded yes.

The attendees were asked what they felt the three best aspects of the workshop were; the three most common responses were:

- 1 networking and sharing ideas amongst trusts
- 2 formulation of action plans
- 3 excellent information provided.

Action plans

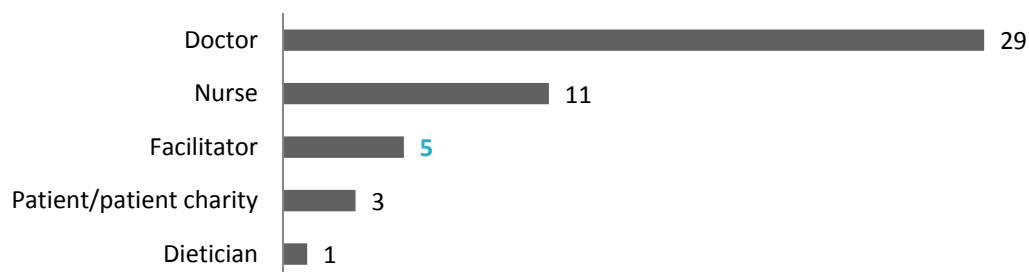
Of the eight trusts present at the workshop, five completed action plans. There were 10 action points completed in total. The actions were grouped into themes:

Action plan theme	Number of actions
Patient pathways – biologics	2
Dietetic support	1
Drug monitoring	1
IBD nurse	1
IBD Registry / database	1
Patient education	1
Patient group/panel	1
Access to care	1
Annual review	1

London paediatric – 18 March 2015

Attendees

From 47 registrations, 44 delegates attended on the day. The attendees comprised:



Evaluation

38/44 attendees completed an evaluation form at the end of the workshop. The form asked the attendees to rate the content of the workshop:

	Strongly agree	Agree	Disagree	Strongly disagree
This programme was interesting and relevant to me as a professional	13	25	0	0
The programme matched my expectations	11	25	2	0

When asked if they would attend a similar event in the future:

32 responded yes

6 did not respond.

The attendees were asked what they felt the three best aspects of the workshop were; the three most common responses were:

- 1 networking
- 2 great topics which created great discussion – interactive
- 3 having the time to get away from hospital with teams and discuss plans moving forward.

Action plans

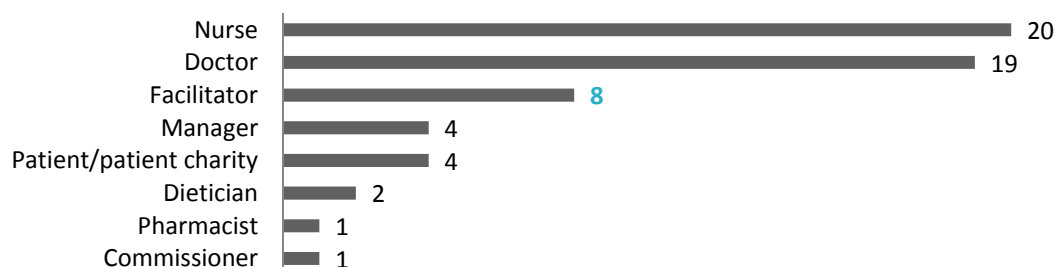
Of the 21 trusts present at the workshop, eight completed action plans. There were 17 action points completed in total. The actions were grouped into themes:

Action plan theme	Number of actions
Annual review	3
Transition	2
Guidelines – assessment	2
Communication	1
Data manager	1
Dietetic support	1
Clinic – assessment	1
IBD nurse	1
Patient pathways – diagnostic	1
Patient education	1
Patient panel	1
Psychological support	1
Research	1

London adult – 23 March 2015

Attendees

From 71 registrations, 51 delegates attended on the day. The attendees comprised:



Evaluation

36/51 attendees completed an evaluation form at the end of the workshop. The form asked the attendees to rate the content of the workshop:

	Strongly agree	Agree	Disagree	Strongly disagree
This programme was interesting and relevant to me as a professional	28	7	1	0
The programme matched my expectations	20	15	1	0

When asked if they would attend a similar event in the future:

31 responded yes

1 responded no

4 did not respond.

The attendees were asked what they felt the three best aspects of the workshop were; the three most common responses were:

- 1 networking
- 2 time away from hospital with team to think about quality improvement and action planning
- 3 hearing from different IBD team and realising that they share the same struggles as your own.

Action plans

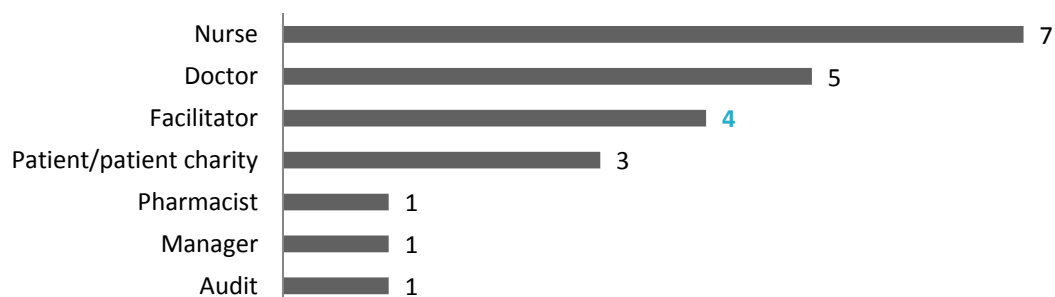
Of the 27 trusts present at the workshop, 22 completed action plans. There were 43 action points completed in total. The actions were grouped into themes:

Action plan theme	Number of actions
IBD nurse	8
Patient pathways – biologics / shared care / pregnancy / standardised care	6
Patient panel	5
MDT	4
Patient education	3
Psychological support	3
IBD Registry / database	3
IBD surgery	2
Clinic	2
Pharmacist	2
Transition	2
Admin support	1
Drug monitoring	1
Dietetic support	1

Taunton – 30 March 2015

Attendees

From 20 registrations, 18 delegates attended on the day. The attendees comprised:



Evaluation

15/18 attendees completed an evaluation form at the end of the workshop. The form asked the attendees to rate the content of the workshop:

	Strongly agree	Agree	Disagree	Strongly disagree
This programme was interesting and relevant to me as a professional	5	10	0	0
The programme matched my expectations	4	11	0	0

When asked if they would attend a similar event in the future:

14 responded yes

1 did not respond.

The attendees were asked what they felt the three best aspects of the workshop were; the three most common responses were:

- 1 creating action plans
- 2 great group discussions and comparisons and contrasts of services
- 3 reflecting on achievements.

Action plans

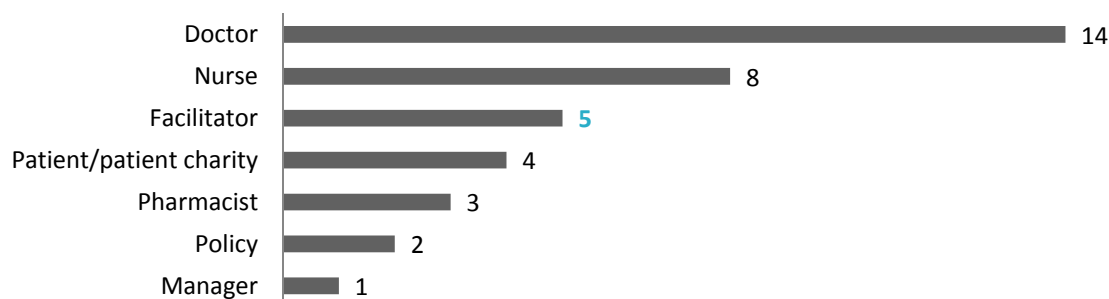
Of the seven trusts present at the workshop, seven completed action plans. There were 15 action points completed in total. The actions were grouped into themes:

Action plan theme	Number of actions
Patient pathways – biologics / diagnostic	5
Access to care	3
IBD surgery	2
IBD Registry / database	2
Clinic – assessment	1
Communication	1
Psychological support	1

Wales – 26 March 2015

Attendees

From 36 registrations, 32 delegates attended on the day. The attendees comprised:



Evaluation

26/32 attendees completed an evaluation form at the end of the workshop. The form asked the attendees to rate the content of the workshop:

	Strongly agree	Agree	Disagree	Strongly disagree
This programme was interesting and relevant to me as a professional	15	11	0	0
The programme matched my expectations	15	11	0	0

When asked if they would attend a similar event in the future:

24 responded yes

2 did not respond.

The attendees were asked what they felt the three best aspects of the workshop were; the three most common responses were:

- 1 networking / sharing common problems and comparing and exchanging notes on IBD practice with other teams
- 2 action planning – taking the time to develop practical idea to take the service forward
- 3 involvement of Welsh Government.

Action plans

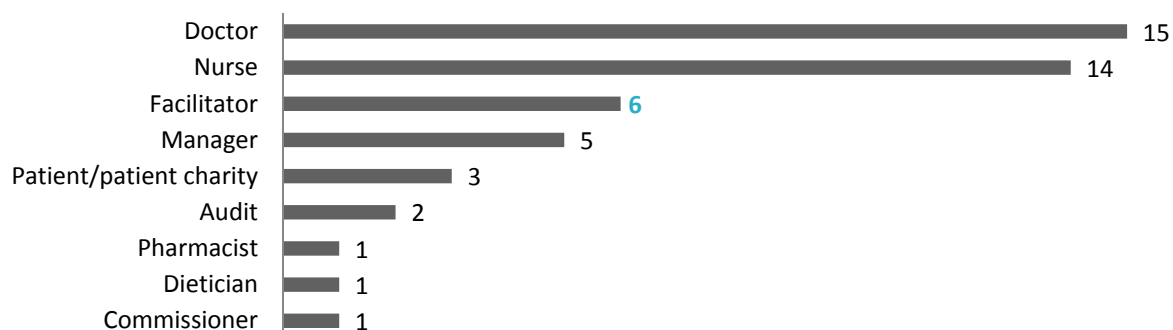
Of the five health boards present at the workshop, five completed action plans. There were 11 action points completed in total. The actions were grouped into themes:

Action plan theme	Number of actions
IBD nurse	3
MDT	2
Service assessment	1
IBD surgery	1
Clinic	1
Dietetic support	1
Drug monitoring	1
Access to care	1

Warrington – 9 March 2015

Attendees

From 49 registrations, 42 delegates attended on the day. The attendees comprised:



Evaluation

27/42 attendees completed an evaluation form at the end of the workshop. The form asked the attendees to rate the content of the workshop:

	Strongly agree	Agree	Disagree	Strongly disagree
This programme was interesting and relevant to me as a professional	15	12	0	0
The programme matched my expectations	10	14	3	0

When asked if they would attend a similar event in the future:

23 responded yes

4 did not respond.

The attendees were asked what they felt the three best aspects of the workshop were; the three most common responses were:

- 1 action planning
- 2 time away from hospital to talk and work with team
- 3 networking with other trusts, and interesting to benchmark between trusts.

Action plans

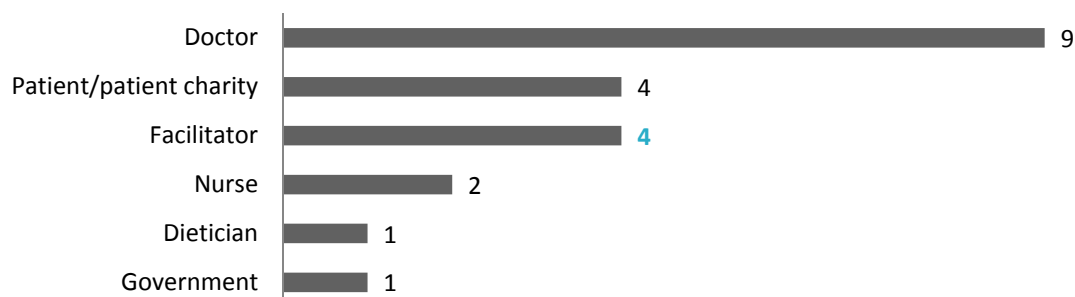
Of the 13 trusts present at the workshop, six completed action plans. There were 11 action points completed in total. The actions were grouped into themes:

Action plan theme	Number of actions
Patient pathways – biologics / inpatient	2
IBD nurse	2
MDT	2
Clinic	1
Drug monitoring	1
Immunisation	1
Patient panel	1
Service assessment	1

Scotland – 18 September 2015

Attendees

From 22 registrations, 17 delegates attended on the day. The attendees comprised:



Evaluation

9/17 attendees completed an evaluation form at the end of the workshop. The form asked the attendees to rate the content of the workshop:

	Strongly agree	Agree	Disagree	Strongly disagree
This programme was interesting and relevant to me as a professional	5	4	0	0
The programme matched my expectations	6	3	0	0

When asked if they would attend a similar event in the future:

9 responded yes.

The attendees were asked what they felt the three best aspects of the workshop were; the three most common responses were:

- 1 networking and sharing ideas within the field of IBD
- 2 group discussion sessions
- 3 focus thinking on local issues and hearing about the good work being done for patients / services in Scotland.

Action plans

The Scotland workshop was held 6 months after those in England and Wales, so action planning was adjusted to accommodate their altered follow-up procedure (no 6-month survey). Instead of creating individual action plans within their IBD teams, attendees worked in two large groups to focus on a chosen priority. Both teams identified the need for psychological support in IBD services.

Action plan theme	Number of actions
Psychological support	1